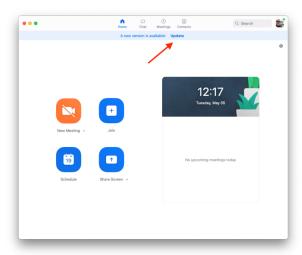
Zoom have announced that they are introducing a new version of their software, which uses a different and more secure method of encryption. The new software is available now and can be installed at any time. However, from the 30<sup>th</sup> May, the old software will be withdrawn and will automatically trigger an upgrade when an attempt is made to join a meeting. To avoid any delay in joining your meeting, it is recommended that you update before the deadline.

## From Phone or Tablet

From Apple or Android phones or tablets, the update is likely to appear and install itself along with other updates if you have the device set to install updates automatically. If not go to the App Store or Google Play and click to update it automatically.

## From PC or Mac

When you use Zoom from your PC or Mac you may be prompted to update when you leave a meeting, or by way of a banner at the top of you Home Screen, as follows:



Alternatively, you can click on your Profile Picture at the top right of the Zoom Home Screen and select Check for Updates.

